

PRESS RELEASE

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இலங்கை மத்திய வங்கி
CENTRAL BANK OF SRI LANKA

Issued By Employees' Provident Fund Department

Date 12.08.2021

Closure of Public Relations Counters of Employees' Provident Fund (EPF) Department of the Central Bank of Sri Lanka

Members and Employers of Employees' Provident Fund (EPF) are hereby informed that the Public Relation and Inquiry Counters at the Lloyd's Building, Sir Baron Jayathilake Mawatha, Colombo 01 will be closed until 20.08.2021 as several staff members of this unit have been tested positive for COVID-19.

All other services of EPF Department will be continued uninterrupted. Please refer to the contact details below or visit our website, www.epf.lk for more information.

1. Collection of Contributions through electronic media and updating of member accounts

Inquiries: 011-2477475, 011-2477927, 011-2477971, 011-2477981, 011-2477987,
011-2477990, 011-2477999.

2. Amendment of Name/National Identity Card number of Member Accounts

Inquiries: 011-2477336, 011-2477374, 011-2477414, 011-2477398, 011-2477146

3. To obtain EPF Balance Confirmation through post & email

Inquiries: 011 -2206626, 011-2206642

Email address: epfhelpdesk@cbsl.lk.

4. To obtain EPF Balance Confirmation/ Contribution History Report for VISA Applications

Inquiries: 011-2477148, 011-2477149, 011-2477612, 011-2477224, 011-2477906,
011-2477980, 011-2477918, 011-2477986

Email address: epfonlinebalance@cbsl.lk.

5. For 30% Pre retirement benefits and Full retirement benefits related Inquiries

Inquiries: 011- 2477685, 011-2477689

6. For Housing Loans related Inquiries

Inquiries: 011-2477220, 011-2477743, 011-2477131

Please use the drop box kept at Lloyd's Building to submit the monthly C forms, Cheques/ bank drafts /money orders, service request letters and the related documents in obtaining EPF services. Kindly indicate the contact number or email address of the relevant member or employer on the envelope.

Further, following telephone numbers are available for inquires during 8.00 am and 4.00 pm on bank working days.

Telephone Numbers : 011-2206642, 011-2206690 -011-2206693,
070-2252051, 070-1278502, 070-2247862

Fax : 011-2206694

Email Address : epfhelpdesk@cbsl.lk

Due to the prevailing pandemic situation, public is requested to strictly limit visiting the EPF Department or the Regional Offices of the Central Bank of Sri Lanka to obtain services.

We regret any inconvenience caused to you in this regard.

**Superintendent
Employees' Provident Fund Department
Central Bank of Sri Lanka
Level 12, Tower 5
No 30, Janadhipathi Mawatha,
Colombo 01.**