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Press Release

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Statement issued by the Central Bank of Sri Lanka on the Leakage of Customer Information by Hatton National Bank PLC (HNB)

The Central Bank of Sri Lanka (CBSL) wishes to inform the general public that a preliminary investigation was conducted by CBSL and as per the information available at present, it appears that this incident had occurred inadvertently relating to certain banking information of 4,630 customers. It is also observed that this incident is attributable to internal lapses in managing and using customer information within HNB. Therefore, this subject is under further investigation by both HNB and CBSL.

Accordingly, interim supervisory measures have already been initiated to take action against those who are responsible for the incident in terms of legal provisions as well as relevant supervisory standards.