

# TENDER NOTICE



## EMPLOYEES' PROVIDENT FUND DEPARTMENT CENTRAL BANK OF SRI LANKA

### Tender for Enhancement of Call Centre Solution at the Employees' Provident Fund Department of Central Bank of Sri Lanka

Sealed bids are invited to enhance and streamline the call centre solution at the Employees' Provident Fund Department of Central Bank of Sri Lanka to meet the demand for services and increase convenience to all stakeholders.

<b>Reference Number</b>	04/10/005/0044/001
<b>Tender</b>	Tender for Enhancement of Call Centre Solution at the Employees' Provident Fund Department of Central Bank of Sri Lanka
<b>Bid Closing and Opening</b>	<b>Date</b> : 27.09.2022 <b>Time</b> : 1430hrs. <b>Location</b> : Head Office Building, Central Bank of Sri Lanka, No 30, Janadhipathi Mawatha, Colombo-01.

Tender Documents can be downloaded from [www.cbsl.gov.lk](http://www.cbsl.gov.lk) or [www.epf.lk](http://www.epf.lk)  
For further clarifications; Assistant Superintendent - 011 2477 969, 011 2477 962  
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**Superintendent, Employees' Provident Fund Department - Central Bank of Sri Lanka**