Impersonation Scams

Impersonation scams involve fraudsters falsely presenting themselves as trusted individuals or legitimate entities to deceive victims. They may impersonate individuals, institutions, public authorities, financial institutions, law enforcement agencies, employers or other legitimate organisations.

How the Scam Operates

- Fraudsters falsely represent themselves as trusted individuals, institutions or legitimate authorities.
- They use misrepresentation, deception and the abuse of trust to make victims believe that they are communicating with genuine representatives.
- By exploiting the trust placed in the individuals or organisations they impersonate, fraudsters attempt to deceive victims into:
  - Disclosing confidential information.
  - Transferring funds.
  - Granting access to their financial accounts.
- Through these deceptive practices, fraudsters seek to obtain victims' money, property or access to their financial accounts.