Don't Recognize a Transaction? Don't Ignore It!

Unusual activity in your account could be a warning sign of a scam



CHECK YOUR TRANSACTIONS

- Do you see payments or transfers you did not make?
- Have you received transaction alerts you do not recognize?
- Are you being asked to confirm or approve a transaction you don't recognize?
- Have you received OTPs or payment confirmations for transactions you did not initiate?

If the answer is "YES", it may be a suspicious or fraudulent transaction

BE VIGILANT

- Suspend your card for further transactions
- Change login credentials
- Check your account activity immediately
- Verify unusual activity – Contact your bank immediately if something looks suspicious
- Protect your credentials – Never share PINs, passwords or OTPs
- Stay alert – Be cautious of calls, messages or emails asking you to confirm payments

VERIFY BEFORE YOU CONFIRM ANY TRANSACTION

ශ්‍රී ලංකා මහ බැංකුව
இலங்கை மத்திய வங்கி
CENTRAL BANK OF SRI LANKA

SAFEGUARDING FINANCIAL CONSUMERS
BE SCAM PROOF