# **Payments Bulletin**

**Second Quarter 2019** 





Payments and Settlements Department Central Bank of Sri Lanka

### Contents

	Topic	Page
1	Currency in Circulation	3
2	Non-Cash Payments	4
	2.1 Real Time Gross Settlement (RTGS) System	5
	2.2 Cheques	8
	2.3 Sri Lanka Interbank Payment (SLIP) System	12
	2.4 Payment Cards and Mobile Phone based Payment Mechanisms	14
	2.4.1 Payment Cards	14
	(a) Credit Cards	15
	(b) Debit Cards	17
	2.4.2 Payment Card Infrastructure	18
	(a) Automated Teller Machines (ATMs)	18
	(b) Point of Sale (POS) Terminals	19
	2.4.3 Mobile Phone based Payment Mechanisms	20
	(a) Customer Account based Mobile Payment Systems	20
	(b) Mobile Phone based e-money Systems	20
	2.5 Internet based Payment Systems	21
	2.6 Tele banking	22
	2.7 Postal Instruments	22
	2.8 Other	23
	2.9 Common Card and Payment Switch (CCAPS)	23
	(a) Common ATM Switch (CAS)	23
	(b) Common Electronic Fund Transfer Switch (CEFTS)	24
	(c) Shared ATM Switch (SAS)	25
3	Asian Clearing Union (ACU)	26
4	Society for Worldwide Interbank Financial Telecommunication (SWIFT)	27
5	Transactions through Payment Systems/Instruments	28
6	Key Indicators	29
7	Licensed Service Providers of Payment Cards and Mobile	30
	Payment Systems	
8	Regulatory Framework of Payment and Settlement Systems in Sri Lanka	32
9	Chronology of Major Events in the Payment and Settlement Systems in	34
	Sri Lanka	

### **Currency in Circulation**

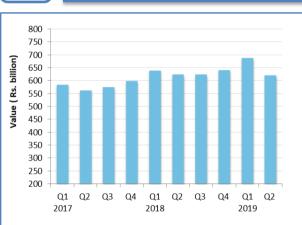
The Central Bank of Sri Lanka (CBSL) has the sole authority to issue currency notes and coins on behalf of the Government of Sri Lanka. At the end of the second quarter of 2019, currency notes and coins in circulation amounted to Rs. 622 billion. Cash persists as the most popular payment mode in retail payments in Sri Lanka.

Table: 1 Currency in Circulation (As at end period)

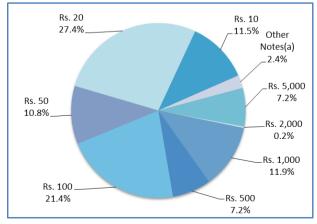
	-	Rs. million		Percentage Change		
Description	2018	Q2 2018	Q2 2019 (a)	Q2 18/17	Q2 19/18	
Currency in Circulation	640,943	624,238	621,555	10.9	-0.4	
of which held by:						
a) Banks	167,876	167,545	166,881	22.6	-0.4	
b) Public	473,066	456,692	454,674	7.2	-0.4	

(a) Provisional Source: Central Bank of Sri Lanka

Chart
1 Currency in Circulation

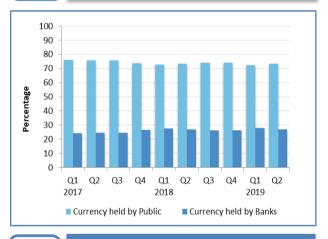




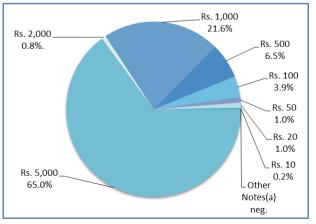


(a) Currency notes with denominations including Rs. 200 and below  $% \left\{ 1,2,\ldots ,n\right\}$ 









neg. - negligible

Non-cash payments are facilitated through both large value payment system and retail payment systems in Sri Lanka.

#### **Large Value Payment System**

Real Time Gross Settlement (RTGS) System

#### **Retail Payment Systems and Instruments**

Cheques

Sri Lanka Interbank Payment (SLIP) System

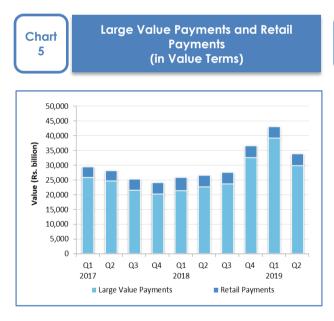
**Payment Cards** 

Mobile Phone based Payment Mechanisms

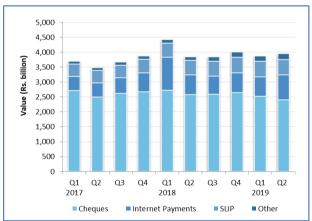
**Internet based Payment Mechanisms** 

Tele Banking

Postal Instruments







- RTGS System and Cheque Imaging and Truncation System (CITS) are the two systemically important payment systems in the country.
- About 95.4 per cent of the total value of non-cash payments of the second quarter of 2019 was effected through RTGS system (88.3%) and CITS (7.1%).
- Cheque is the most popular non-cash retail payment instrument in Sri Lanka which accounted for 60.9 per cent of the value of total non-cash retail payments in the second quarter of 2019.

#### 2.1 Real Time Gross Settlement (RTGS) System

- RTGS System, the large value inter-participant fund transfer system in Sri Lanka is owned and operated by CBSL.
- RTGS System is open for business on bank business days and settles payment instructions between participants from 8.00.a.m. to 4.30 p.m.
- RTGS System provides settlement facilities for individual customer payments of participant institutions from 8.00 a.m. to 3.00 p.m.
- As at end of the second quarter of 2019, there were 37 participants in the RTGS System, i.e. CBSL, 26 Licensed Commercial Banks, 8 Primary Dealer Companies, Employees' Provident Fund and the Central Depositary System of the Colombo Stock Exchange.
- The Payment and Settlement Systems Circular No. 03 of 2015 on Operator Charges and Maximum Limit on Transaction Fees of LankaSettle System was issued with effect from 01 September 2015, through which:
  - the operator charge levied by CBSL for RTGS transactions was reduced to Rs. 450 from Rs. 600, and
  - the fee that can be charged by participating institutions of RTGS System from customers for fund transfers effected through RTGS System was capped at Rs. 1,000 per transaction.

	Vol	ume			Valu	e (Rs. billio	n)	
Description	2018	Q2 2018	Q2 2019	Percentage Change Q2 19/18		Q2 2018	Q2 2019	Percentage Change Q2 19/18
Total Transactions	405,200	96,945	108,749	12.18	100,473.1	22,688.1	29,860.4	31.61
Average per day	1,688	1,643	1,812	10.31	418.6	384.5	497.7	29.42
Transactions by Type								
1 Repo	51,939	12,816	15,520	21.10	33,994.6	6,914.0	8,774.6	26.91
2 Intraday Liquidity Facility (ILF)	37,394	9,871	13,286	34.60	26,549.9	5,997.8	7,697.0	28.33
3 Standing Deposit Facility (SDF)	6,091	1,517	2,052	35.27	9,012.9	2,028.3	4,578.0	125.71
4 Interbank Transactions	44,997	10,742	10,828	0.80	16,884.9	4,304.7	4,943.5	14.84
5 Customer Transactions	202,507	48,717	48,164	- 1.14	9,627.5	2,366.0	2,612.2	10.40
6 Clearing House Transactions	61,185	13,029	18,507	42.04	4,229.4	1,040.3	1,192.1	14.59
7 Other Transactions (a) (a) Includes Rupee Settlement of	1,087 Central Bank Fo	253 orex Trai		54.94	173.9	37.1	63.1	70.16

Transactions by Size				Percentage Share Q2 2019				Percentage Share Q2 2019
Below Rs. 1 mn	71,620	15,877	18,318	16.84	16.2	3.7	4.0	0.01
Rs. 1 mn - Rs. 100 mn	212,908	50,532	52,913	48.66	5,384.5	1,291.1	1,406.3	4.71
Rs. 100 mn - Rs. 500 mn	75,988	19,727	24,233	22.28	20,266.1	5,309.7	6,381.9	21.37
Rs. 500 mn - Rs. 1,000 mn	25,598	6,786	7,786	7.16	19,385.1	5,004.1	5,811.5	19.46
Rs. 1,000 mn and above	19,086	4,023	5,499	5.06	55,421.2	11,079.5	16,256.7	54.44

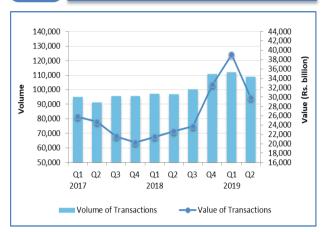
Source: Central Bank of Sri Lanka

Chart 7

### Total Volume and Total Value of RTGS Transactions

Chart 8

#### RTGS Transactions by Type of Participants Q2 2019



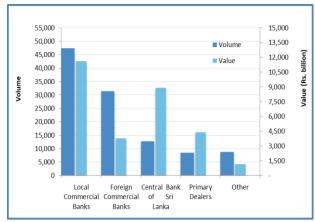
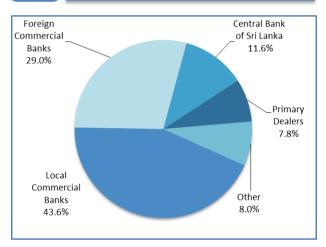


Chart 9

#### RTGS Transactions by Type of Participants Q2 2019 (in Volume Terms)

Chart 10

#### RTGS Transactions by Type of Participants Q2 2019 (in Value Terms)



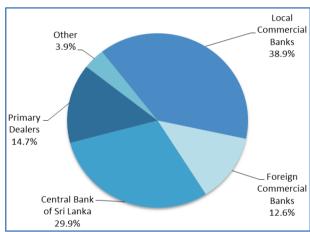
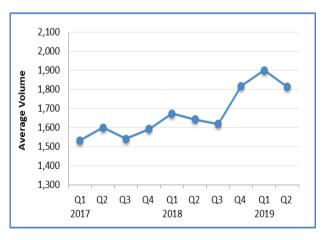


Chart 11

#### Average Volume of RTGS Transactions per day

Chart 12

## Average Value of RTGS Transactions per day



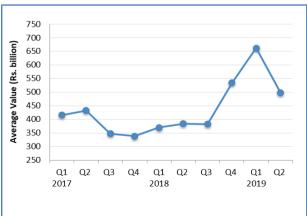
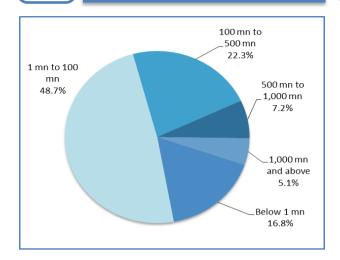


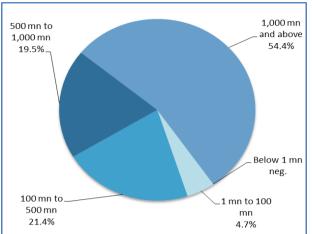
Chart 13

#### Composition of RTGS Transactions by Size Q2 2019 (in Volume Terms)



#### Composition of RTGS Transactions by Size Q2 2019 (in Value Terms)





neg. - negligible

Table: 3

#### **Time Distribution of RTGS Transactions**

	Volume			Value (R	Value (Rs. billion)			
Description	2018	Q2 2018	Q2 2019	Percentage Share Q2 2019	2018	Q2 2018	Q2 2019	Percentage Share Q2 2019
Before 12.00 noon	156,901	36,945	46,391	42.7	50,823.5	11,800.0	15,274.5	51.2
After 12.00 noon	248,299	60,000	62,358	57.3	49,649.6	10,888.1	14,586.0	48.8

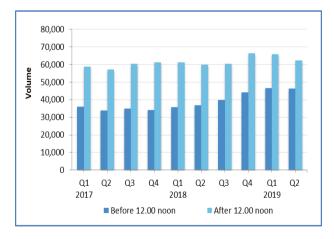
Source: Central Bank of Sri Lanka

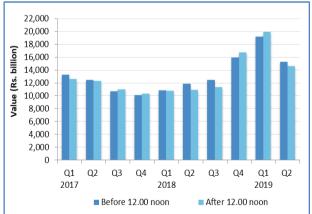
Chart 15

## Time Distribution of RTGS Transactions (in Volume Terms)



## Time Distribution of RTGS Transactions (in Value Terms)





## 2.2 Cheques LKR Cheque Clearing

- At present, all LKR cheques and drafts are cleared by LankaClear (Pvt) Ltd (LCPL) through the Cheque Imaging and Truncation (CIT) System.
- CIT System commenced operations on 11 May 2006 with the aim of reducing the time taken for clearing and settlement of cheques, by avoiding physical delivery of cheques and enhancing efficiency of the system.
- With the introduction of the CIT system cheque realization time was reduced to T+1, where T is the day on which LCPL receives the cheque for clearing and 1 indicates one business day from T, i.e. the following business day.
- The General Direction No. 01 of 2006 on Cheque Imaging and Truncation System was issued by CBSL to streamline the operations of the CIT System.
- The General Direction No. 01 of 2007 on the Participating Institutions' Service Norms and Standard Times for Accepting Cheque Deposits from Customers and Crediting Cheque Proceeds to Customers' Accounts was replaced by the General Direction No. 03 of 2013 on Service Norms and Standard Times for Accepting Cheque Deposits and Crediting Cheque Proceeds.
- As per the General Direction No.03 of 2013;
  - The island-wide minimum cut-off time for accepting cheques for T+1 clearing by participating institutions is 3.00 p.m. and proceeds of cleared cheques should be credited to the respective customer's accounts by 2.30.p.m. on the following business day.

Table: 4	Cheque Cle	aring						
	Volu	ıme ('000)			Value	(Rs. billio	n)	
Description	2018	Q2 2018	Q2 2019	Percentage Change Q2 19/18	2018	Q2 2018	Q2 2019	Percentage Change Q2 19/18
Total Cheques Cleared	50,352.2	12,164.7	11,241.6	-7.6	10,528.4	2,572.8	2,402.1	-6.6
Average per day	209.8	206.2	187.4	-9.1	43.9	43.6	40.0	-8.2
Cheque Clearing by Siz	e							
Below Rs. 0.1 mn	37,722.1	9,130.6	8,341.0	-8.6	1,105.4	298.9	240.4	-19.6
Rs. 0.1mn - Rs. 1mn	11,128.2	2,671.8	2,565.9	-4.0	3,070.5	740.2	699.0	-5.6
Rs.1 mn - Rs.11mn	1,422.9	343.3	316.6	-7.8	3,469.3	838.6	771.6	-8.0
Rs.11 mn - Rs.51mn	67.4	16.3	15.2	-6.6	1,431.1	349.6	321.1	-8.2
Rs.51mn - Rs.100mn	9.0	2.1	2.1	-2.4	689.1	161.4	158.6	-1.8
Above Rs. 100 mn.	2.6	0.6	0.7	17.6	762.9	184.0	211.3	14.9

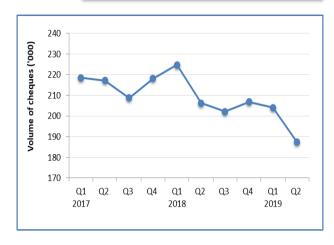
Source: LankaClear (Pvt) Ltd.

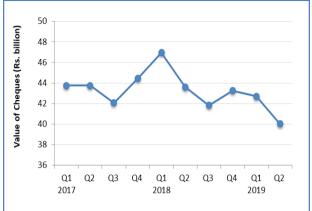


## Average Volume of Cheques Cleared per day



## Average Value of Cheques Cleared per day





The majority of cheques cleared (97.0 per cent) was with a value less than Rs. 1 million reflecting the popularity of cheques as a means for low value payments. This may be mainly due to the lower cost and reduction in the time taken for receiving funds.

Table: 5

#### Cheque Returns

	Volui	Volume ('000)			Value (Rs. billion)			
Description	2018	Q2 2018	Q2 2019	Percentage Change Q2 19/18	2018	Q2 2018	Q2 2019	Percentage Change Q2 19/18
Total Cheques Returned	2,154.4	535.9	519.3	-3.1	369.6	92.0	86.7	-5.8

Source: LankaClear (Pvt) Ltd.

#### Table 6

#### **Cheque Returns**

Table 7 Return Code-wise Cheque Returns (As a Percentage of Total Volume of Cheque Returns)

Description	2018	Q2 2018	Q2 2019
Volume of Cheques Returned (as a % of total volume of cheques received for clearing through LCPL)	4.3	4.4	4.6
Value of Cheques Returned (as a % of total volume of cheques received for clearing through LCPL)	3.5	3.6	3.6
Average Volume of Cheques Returned per day	8,977	9,084	8,656
Average Value of Cheques Returned per day (Rs. million)	1,540.0	1,560.1	1,444.8

Return Code	2018	Q2 2018	Q2 2019
Refer to Drawer	47.8	48.2	45.8
Payment Stopped by Drawer	19.8	20.0	20.1
Account Closed	15.9	15.9	16.3
Effects not Realized	1.8	1.7	1.5
Payment postponed pending drawer's confirmation	1.0	1.1	1.1
Other	13.7	13.1	15.2

Source: LankaClear (Pvt) Ltd.

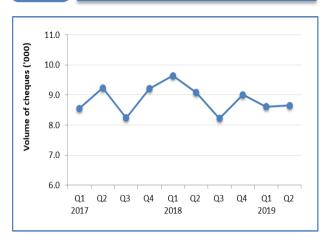
Source: LankaClear (Pvt) Ltd.

Chart 19

## Average Volume of Cheques Returned per day

Chart 20

## Average Value of Cheques Returned per day



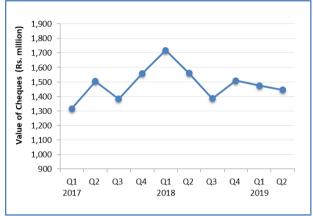
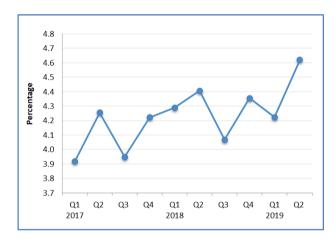


Chart 21 Total Volume of Cheque Returns as a Percentage of Total Volume of Cheques Received for Clearing

Chart 22 Total Value of Cheque Returns as a Percentage of Total Value of Cheques Received for Clearing



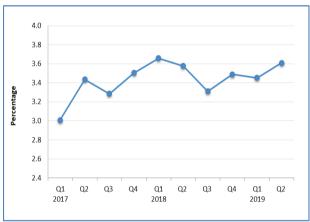
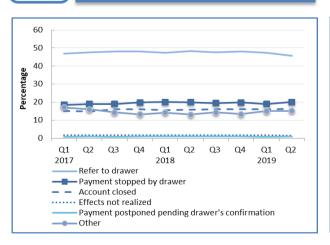
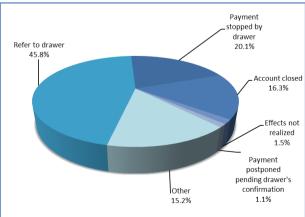


Chart 23 Cheque Returns by Return Code As a Percentage of Total Cheque Returns

Chart 24 Composition of Cheque Returns Q2 2019 by Return Code





#### **US Dollar Cheque Clearing**

- US Dollar Cheque Clearing System operated by LCPL was introduced on 1 October 2002.
- The System clears ;
  - US Dollar cheques/drafts issued by commercial banks in Sri Lanka payable to Sri Lankan individuals and institutions.
  - US Dollar cheques issued by Banks or Exchange Houses abroad drawn on commercial banks in Sri Lanka.
- 23 Commercial Banks in Sri Lanka participate in this system and Sampath Bank PLC acts as the settlement bank.

Table: 8

#### **US Dollar Cheque Clearing**

	٧	Volume			Value (			
Description	2018	Q2 2018	Q2 2019	Percentage Change Q2 19/18	2018	Q2 2018	Q2 2019	Percentage Change Q2 19/18
Total Cheques Cleared	50,701	12,111	11,895	-1.8	222.2	62.2	45.6	-26.7
Cheque Clearing per day	211	205	198	-3.4	0.9	1.1	0.8	-28.0

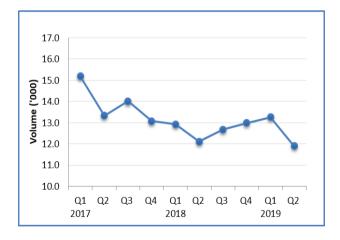
Source: LankaClear (Pvt) Ltd.

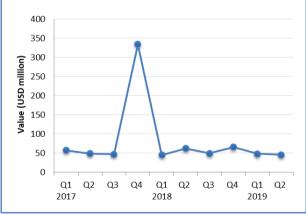
Chart 25

Volume of US Dollar Cheques Cleared

Chart 26

Value of US Dollar Cheques Cleared





#### 2.3 Sri Lanka Interbank Payment (SLIP) System

- SLIP System is operated by LCPL.
- SLIP System provides facility for settlements on T + 0 basis on each business day, for payment instructions submitted before the cut-off time specified by the respective financial institutions.
- SLIP System has the facility of accepting payment instructions for T + n (where n=0 to 14 days).
- Low value transactions including customer transfers, standing orders and low value bulk payments such as salaries are effected through this system.
- A maximum limit of Rs. 5 million per transaction was imposed with effect from 29 October 2010.
- As at end of the second quarter of 2019, there were 46 participants in the SLIP System, i.e. CBSL and 25 Licensed Commercial Banks as primary members and, 5 Licensed Specialized Banks and 15 Finance Companies, as secondary members.
- The Payment and Settlement Systems Circular No. 02 of 2015 on Maximum Limit on Transaction Fees of Sri Lanka Interbank Payment System was issued with effect from 01 September 2015, by which:
  - CBSL imposed the maximum fee that can be charged from a customer for a fund transfer effected through SLIP System as Rs. 50

Table: 9	Transaction Volumes and Values of SLIP System

Volume ('000)					Valu	ue (Rs. bill		
Description	2018	Q2 Q2 2018 2019		Percentage Change Q2 19/18	Q2 2018 2018		Q2 2019	Percentage Change Q2 19/18
Total Transactions Cleared	32,943.3	8,177.2	9,098.0	11.3	1,972.2	487.5	513.6	5.3
Average per day	137.3	138.6	151.6	9.4	8.2	8.3	8.6	3.6
Transactions by Size								
Less than Rs. 1 mn	32,669.6	8,110.7	9,029.9	9 11.3	1,279.5	317.5	342.2	7.8
Between Rs. 1 mn – 5 mn	273.7	66.5	68.2	1 2.4	692.7	170.1	171.4	0.8
Transactions by Type								
Credit transactions	32,930.0	8,174.2	9,094.2	2 11.3	1,957.5	483.8	509.5	5.3
Debit transactions	13.2	3.0	3.8	3 27.0	14.7	3.7	4.1	10.9

Source: LankaClear (Pvt) Ltd.

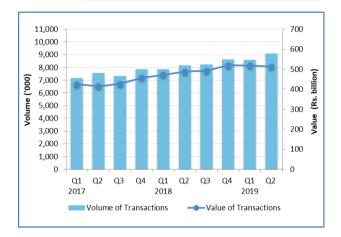
SLIP System which accounted for 13.0 per cent of the value of total non-cash retail payments has been used mainly for salary payments.



### Volume and Value of SLIP System Transactions



#### SLIP System Transactions by Transaction Code Q2 2019 (in Volume Terms)



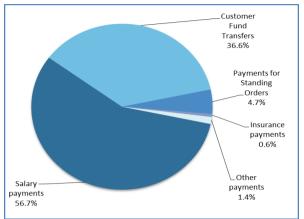
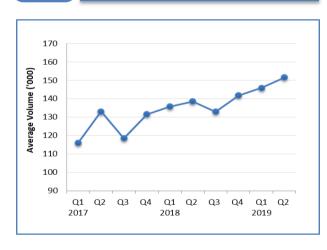


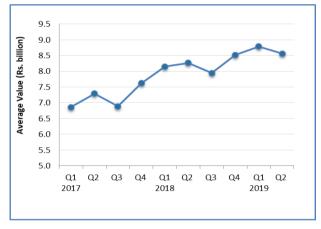
Chart 29

#### Average Volume of SLIP System Transactions per day

Chart 30

#### Average Value of SLIP System Transactions per day





#### 2.4 Payment Cards and Mobile Phone based Payment Mechanisms

- In order to regulate and supervise activities of service providers of payment cards and mobile phone based payment systems, the Service Providers of Payment Card Regulations No. 1 of 2009, were issued in July 2009.
- The above regulation was replaced by the Payment Cards and Mobile Payment Systems Regulations No. 1 of 2013 (Regulations) on 07 June 2013.
- In terms of the Regulations, Issuers of Payment Cards, Financial Acquirers of Payment Cards, Operators of Customer Account based Mobile Payment Systems and Operators of Mobile Phone based e-money Systems should obtain licences from CBSL to engage in the business or function as service providers of Payment Cards and/or Mobile Payment Systems.

#### 2.4.1 Payment Cards

 As per the Regulations, service providers of payment cards include issuers of payment cards (debit cards, credit cards, charge cards and stored value cards) and financial acquirers of payment cards.

#### Licensed Service Providers of Payment Cards (as at 30 June 2019)

Class of Business	Number of Service Providers
Issuers of Debit Cards	33
Issuers of Credit Cards	17
Issuers of Stored Value Cards	9
Financial Acquirers of Payment Cards	10

Source: Central Bank of Sri Lanka

#### (a) Credit Cards

- In 1989, commercial banks commenced issuing credit cards in Sri Lanka.
- The Credit Card Operational Guidelines No. 1 of 2010 were issued to streamline the operations of the credit card
- At end of the second quarter 2019, 14 Licensed Commercial Banks and 3 Finance Companies had been licensed to engage in credit card business.

Table: 10

#### **Credit Card Transactions**

	-	Q2	Q2 2019	Percentage Change		
Description	2018			Q2 18/17	Q2 19/18	
1 Number of cards issued during the period	338,692	90,019	77,441	36.8	-14.0	
2 Total number of cards in use (as at end period)	1,710,671	1,587,201	1,758,483	13.9	10.8	
3 Total volume of transactions (million)	43.6	10.6	11.8	14.8	10.8	
4 Total value of transactions (Rs. billion)	241.8	59.7	65.4	20.2	9.5	

(a) Provisional

Source: Licensed Commercial Banks Licensed Finance Companies



#### **Credit Card Transactions**

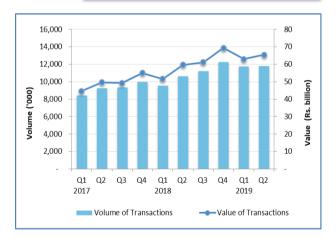
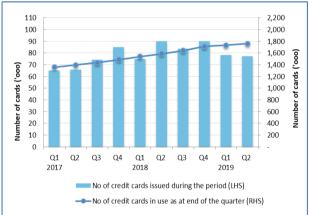


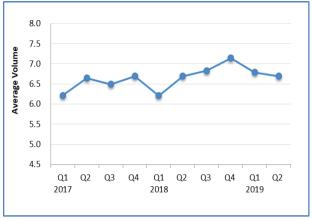
Chart 32

Number of New Credit Cards Issued and Total Number of Credit Cards in Use









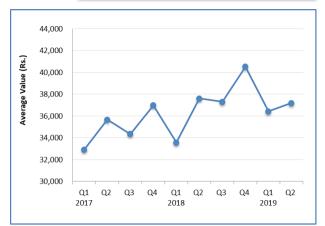


Table: 11 Credit Cards in Default (As at end period)

	oer of Ca	rds		Defaulted 1 (R:				
Description	2018	Q2 2018	Q2 2019 (a)	Percentage Change Q2 19/18	2018	Q2 2018	Q2 2019 (a)	Percentage Change Q2 19/18
Defaulted Credit Cards *	112,676	107,540	135,674	26.2	9.3	8.2	12.0	46.9

(a) Provisional

Source: Credit Information Bureau of Sri Lanka

<sup>\*</sup>Where the payment is in arrears for 90 days or more

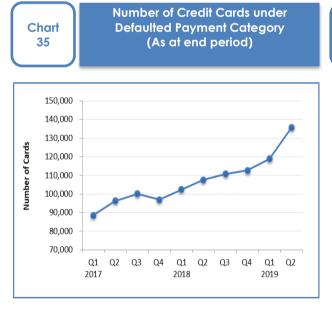
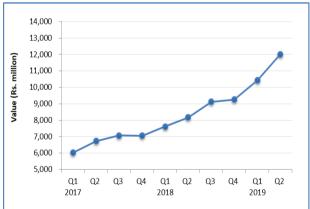


Chart
36

Value of Credit Cards under
Defaulted Payment Category
(As at end period)



#### (b) Debit Cards

- Debit cards were first introduced to Sri Lanka in 1997.
- As at the end of second quarter 2019, 20 Licensed Commercial Banks, 2 Licensed Specialised Banks and, 11 Finance
   Companies had been licensed for issuing debit cards.

Table: 12

#### **Debit Card Transactions**

	Description	2018	Q2 2018	Q2 2019 (a)		entage ange Q2 19/18
1	Number of cards issued during the period	3,371,536	761,726	1,216,957	-12.4	59.8
2	Total number of cards in use (as at end period)	22,329,928	21,015,210	23,089,740	15.7	9.9
3	Total volume of transactions (million) (b)	56.6	14.0	17.0	19.9	21.0
4	Total value of transactions (Rs. billion)(b)	158.7	39.6	44.5	15.6	12.6

- (a) Provisional
- (b) Transactions carried out at POS terminals during the period

Sources: Licensed Commercial Banks Licensed Specialised Banks Finance Companies

Chart 37

### Debit Card Transactions (carried out at POS terminals)



Number of New Debit Cards Issued and Total Number of Debit Cards in Use



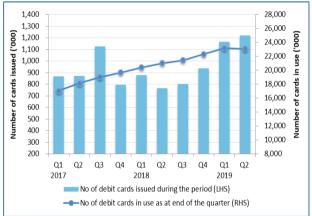
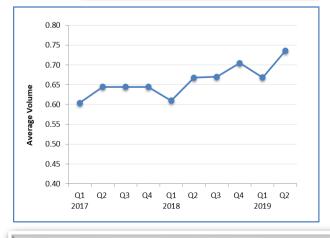
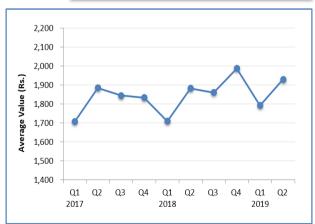


Chart 39

#### Average Volume of Transactions (carried out at POS terminals) per Debit Card

Chart 40 Average Value of Transactions (carried out at POS terminals) per Debit Card





#### 2.4.2 Payment Card Infrastructure

#### (a) Automated Teller Machines

- Automated Teller Machines (ATMs) were introduced to Sri Lanka in 1986.
- Services provided through ATMs include cash withdrawals, balance inquiries, cheque book requisitions, fund transfers,
   cash and cheque deposits, utility bill payments and change of Personal Identification Numbers (PIN) etc.

Table: 13

#### **ATM Terminals**

			Q2	Q2	Percent Change	
	Description	2018	2018	2019 (a)	Q2 18/17	Q2 19/18
1.	Number of ATM terminals in use (as at end period)	4,618	4,406	4,930	9.1	11.9
2.	Total volume of financial transactions during the period (million)(b)	253.8	62.5	65.8	7.2	5.2
3.	Total value of financial transactions during the period (Rs. billion)(b)	2,744.8	683.5	769.2	17.9	12.5

(a) Provisional

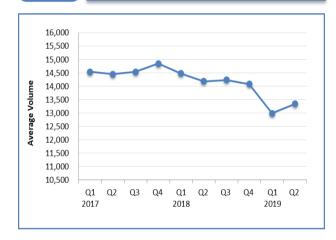
(b) Cash withdrawals at ATMs during the period

Sources: Licensed Commercial Banks Licensed Specialised Banks Finance Companies

Chart 41

#### Average Volume of Transactions per ATM Terminal

Chart 42 Average Value of Transactions per ATM Terminal



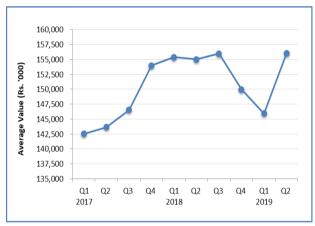
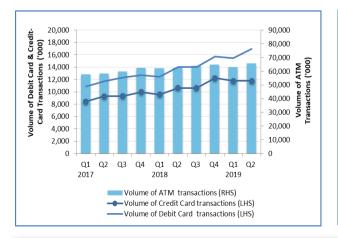
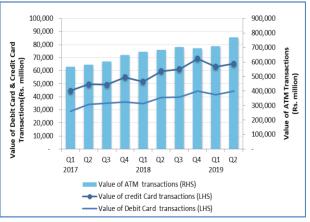


Chart 43 ATM Cash Withdrawals and Payments Effected through Debit Cards and Credit Cards in Volume Terms Chart 44

ATM Cash Withdrawals and Payments Effected through Debit Cards and Credit Cards in Value Terms





#### (b) Point of Sale Terminals

- Point of Sale (POS) terminals were introduced to Sri Lanka in 1994.
- POS terminals allow customers to make payments through credit, debit and stored value cards at merchants' outlets.
- As at end of the second quarter of 2019, 9 Licensed Commercial Banks and 1 Private Company had been licensed to function as Financial Acquirers of Payment Cards.
- All Financial Acquirers of Payment Cards in Sri Lanka upgraded their POS terminals with the Terminal Line Encryption technology by 31 March 2013, adhering to the directive given by CBSL to enhance the security of payment card transactions.
- In 2014, CBSL instructed all financial acquirers to ensure that merchants acquired by them do not engage in double swiping (i.e. merchants swiping payment cards in devices other than POS terminals provided by financial acquirers) with the intention of protecting card holder data from unauthorized use.

#### Table: 14 Payments at POS Terminals

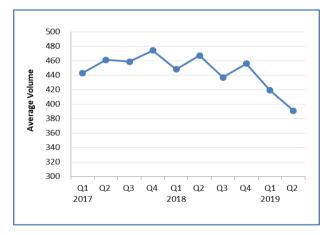
			Q2	Q2	Percentage Change		
	Description	2018	2018	2019 (a)	Q2 18/17	Q2 19/18	
1	Number of POS terminals in use (as at end period)	62,655	53,877	76,973	20.2	42.9	
2	Total volume of transactions during the period (million)	102.9	25.2	30.1	21.7	19.6	
3	Total value of transactions during the period (Rs. billion)	538.4	124.8	142.2	23.4	13.9	

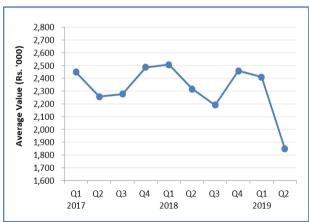
(a) Provisional

Source: Licensed Financial Acquirers of Payment Cards

Chart 45

Average Volume of Transactions per POS Terminal Chart 46 Average Value of Transactions per POS Terminal





#### 2.4.3 Mobile Phone based Payment Mechanisms

 Service Providers of Mobile Payment Systems (Operators of Customer Account based Mobile Payment Systems and Operators of Mobile Phone based e-money Systems) are required to obtain licences from CBSL to function as service providers of mobile payment systems.

## Licensed Service Providers of Mobile Payment Systems (As at end of the second quarter 2019)

Class of Business	Number of Licensed Service Providers
Operators of Customer Account based Mobile Payment Systems	12
Operators of Mobile Phone based e-money Systems	2

#### (a) Customer Account based Mobile Payment Systems

- Customer Account based Mobile Payment Systems (Mobile Phone Banking) provide the facility to customers of licensed service providers to access their accounts through their mobile phones.
- The Mobile Payments Guidelines No. 1 of 2011 were issued by CBSL to streamline the Mobile Phone Banking services.

Table: 15	Mobile Phone Banking
-----------	----------------------

	Volu	me ('000)			Valu	e (Rs. bil	lion)	
Description	Q2 Q2 Cho 2018 2018 (c) G		Percentage Change Q2 19/18	2018	Q2 2018	Q2 2019 (a)	Percentage Change Q2 19/18	
Total Transactions (during the period)	8,168	1,563	4,134	164.6	142.4	27.5	75.5	174.8

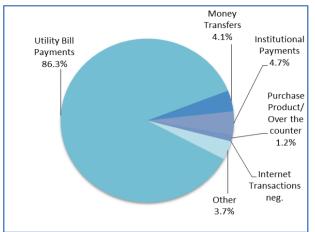
(a) Provisional Source: Licensed Commercial Banks

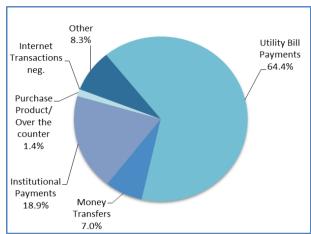
#### (b) Mobile Phone based e-money Systems

- Mobile phone based e-money systems issue monetary value upon receipt of funds and store electronically for the purpose of using for payments.
- The Mobile Payments Guidelines No. 2 of 2011 were issued to streamline the custodian account based mobile payment services.
- In June 2012, a mobile network operator obtained a licence from CBSL to operate the first mobile phone based e-money system, while another mobile network operator was licensed and commenced operations of its mobile phone based e-money system in November 2013.

Chart 47 Composition of Mobile Phone based e-money Transactions in Q2 2019 (in Volume Terms)

Chart 48 Composition of Mobile Phone based e-money Transactions in Q2 2019 (in Value Terms)





neg. - negligible

Source: Operators of Mobile Phone based e-money Systems

#### 2.5 Internet based Payment Systems

- Internet banking which allows bank customers to access banking services in a convenient and efficient manner through Internet was introduced in Sri Lanka in 1999.
- Financial institutions offer facilities through Internet banking, for customers mainly to obtain account information, apply or subscribe for financial products/services, perform own account/ third party fund transfers and pay utility bills.

Ta	<b>L</b>	e.	1 /	2
- 10	IOI	-		•

#### **Internet based Payment Systems**

	Volu	me ('000)			Value	e (Rs. billi	on)	
Description	2018	Q2 2018	Q2 2019 (a)	Percentage Change Q2 19/18	2018	Q2 2018	Q2 2019 (a)	Percentage Change Q2 19/18
Total financial transactions (during the period)	26,930.4	6,373.6	8,465.2	32.8	2,939.3	555.7	830.3	49.4

(a) Provisional

Sources: Licensed Commercial Banks Licensed Specialised Banks Finance Companies

- Reflecting the growing popularity of Internet banking, volume and value of financial transactions effected through Internet banking continued to increase during the second quarter of 2019.
- This growing popularity may be mainly due to customer convenience, time saving benefits and various promotional measures and awareness programmes carried out by the banks to enhance the usage of Internet banking.

#### 2.6 Tele-banking

- Tele-banking customers are given access to their bank accounts by connecting via a telephone.
- Services provided through tele-banking, include the facilities to check own account balance, credit card services
  including checking credit card balances, the status of new credit card application, reporting of lost or stolen
  credit/debit card, information on banking services and products and utility bill payments.

Table: 17

#### Tele-banking

	Description	2018	Q2 2018	Q2 2019 (a)	Percentage Change Q2 19/18
1.	Total volume of financial transactions (during the period)	8,256	1,669	2,496	49.6
2.	Total value of financial transactions (during the period) (Rs. million)	905.8	194.9	614.0	215.0

(a) Provisional

Sources: Licensed Commercial Banks Licensed Specialised Banks Finance Companies

#### 2.7 Postal Instruments

- Post offices issue money orders and postal orders to transfer funds and they are mainly used to make small value payments to individuals and institutions.
- A money order is an order granted by the Post Office for the payment of a sum of money through any Post Office.
- A money order can be issued up to a maximum amount of Rs. 25,000.

Table: 18

#### Volume and Value of Payments Made through Money Orders and Postal Orders

		Volume			Val	ue (Rs. '00	0)	
Description	2018	Q2 2018	Q2 2019 (a)	Percentage Change Q2 19/18	2018	Q2 2018	Q2 2019 (a)	Percentage Change Q2 19/18
1. Ordinary Money Orders	104,861	25,417	18,699	-26.4	538,351	126,863	73,020	-42.4
2. E-money Orders	815,760	150,847	176,593	17.1	5,525,423	1,050,833	1,276,253	21.5
3. Local Value Payment Money Orders	100,949	18,828	18,995	0.9	192,726	35,110	34,245	-2.5
4. British Postal Orders	145	87	0	-100.0	3,144	2,224	0	-100.0
Total	1,021,715	195,179	214,287	9.8	6,259,644	1,215,030	1,383,518	13.9
Total number of Post Offices (end period)	4,475	4,475	4,475	0.0				

(a) Provisional Source: Postal Department

#### 2.8 Other

- Cash Deposit Machines (CDM) / Cash Recycler Machines (CRM) etc. are also used to make other non-cash payments.
- Some financial institutions provide facility to make cash withdrawals, balance inquiries, utility bill payments, fund transfers etc. through CDMs/CRMs, in addition to providing cash depositing facility,

#### Table: 19

#### Cash Deposit Machines (CDM) / Cash Recycler Machines (CRM)

	Description	2018	Q2 2018	Q2 2019 (a)	Percentage Change Q2 19/18
1	No. of CDMs/CRMs in use (as at end period)	1,799	1,274	2,133	67.4

<sup>(</sup>a) Provisional

Sources: Licensed Commercial Banks /Licensed Specialised Banks /Finance Companies

#### 2.9 Common Card and Payment Switch (CCAPS)

- The CCAPS operated by LCPL, was set up in order to establish a national platform for electronic retail payments in the country.
- CCAPS has been designated as the national payment switch in Sri Lanka and LCPL launched operations of CCAPS under the brand name of "LankaPay".
- CCAPS consists of five switches; Common ATM Switch (CAS), Common Electronic Fund Transfer Switch (CEFTS), Shared ATM Switch (SAS), Common POS Switch (CPS) and Common Mobile Switch (CMobS).

#### (a) Common ATM Switch (CAS)

- LankaPay CAS, the first phase of CCAPS which provides the facility to customers of LankaPay CAS members to withdraw cash from their accounts and inquire the account balances, through ATMs of other LankaPay members, was launched on 23 July 2013.
- In addition, CDMs/CRMs connected to CAS also provide balance inquiry and cash withdrawal facilities to LankaPay CAS members.
- The General Direction No. 01 of 2013 on Operations of the Common ATM Switch was issued to impose key prudential and obligatory requirements to LCPL and members of CAS.
- The General Direction No. 01 of 2014 was issued on maximum fees of transactions effected through the LankaPay CAS.
- The maximum fees that can be charged for a LankaPay CAS transaction is as follows:

	Maximum Fee (per transaction)			
Description	For cash withdrawals (Rs.)	For balance inquires(Rs.)		
Fees charged from the customer by card issuer	30.00	7.50		
Interchange fee charged by financial acquirer from the card issuer	35.00	10.00		

• As at end of the second quarter 2019, LankaPay CAS consisted of 28 members [twenty two (22) Licensed Commercial Banks, three (3) Licensed Specialized Banks and three (3) Finance Companies] connecting through 4,947 ATMs and CDMs/CRMs.

#### Common ATM Switch (CAS)

	Description	2018	Q2 2018	Q2 2019	Percentage Change Q2 19/18
1	Number of CAS members (as at end period)	28	28	28	0.0
2	Number of ATMs and CDMs connected to CAS (as at end period)	4,847	4,579	4,947	8.0
3	Total volume of financial transactions ('000) (a)	40,464.4	9,769.2	11,126.0	13.9
4	Total value of financial transactions (Rs. million) (a)	344,598.5	83,222.7	100,316.4	20.5

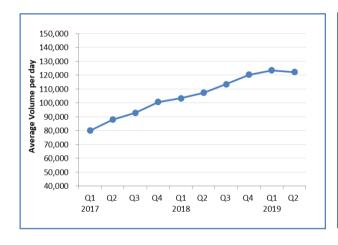
(a) Cash withdrawals at ATMs and CDMs/CRMs during the period

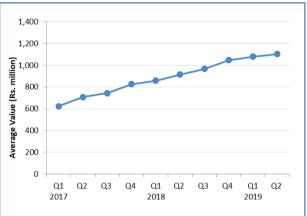
Source: LankaClear (Pvt) Ltd.

Chart 49

Average Volume of CAS Transactions per day

Chart 50 Average Value of CAS Transactions per day





#### (b) Common Electronic Fund Transfer Switch (CEFTS)

- LankaPay CEFTS, the second phase of CCAPS, which provide the real-time, retail fund transfer facilities to customers of LankaPay CEFTS members through payment channels such as Internet Banking, Mobile Banking, Kiosks, Over the Counter (OTC) and Automated Teller Machines (ATM), was launched on 21 August 2015.
- As at end of the second quarter 2019, CEFTS consisted of fourty (40) members [twenty five (25) licensed commercial banks four (4) licensed specialized banks and ten (11) Finance Companies].
- The General Direction No. 02 of 2014 was issued by CBSL imposing key prudential and obligatory requirements to LCPL and members of CEFTS. This was replaced by the General Direction No. 01 of 2018 on Operations of the Common Electronic Fund Transfer Switch to facilitate increasing the number of clearing cycles in CEFTS.
- Maximum fee that can be charged from a customer for a CEFTS transaction is as follows:

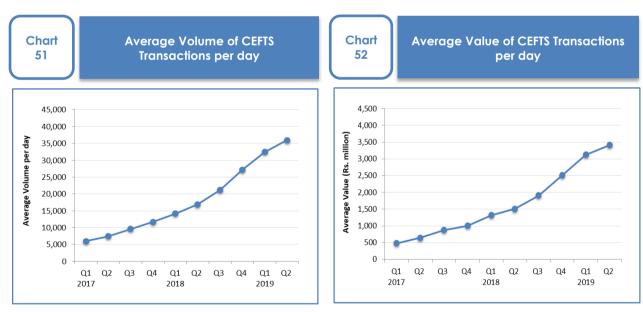
Fund Transfer mode	Maximum Fee (per transaction) (Rs.)
Effected through Internet Banking, Mobile Banking, ATMs of respective	50.00
CEFTS members	
Effected through ATMs of other CEFTS members	100.00
Effected Over-the-Counter	100.00

- To facilitate online real time payments to Government Institutions through CEFTS, LCPL implemented LankaPay
   Online Payment Platform (LPOPP) and started live operations on 20 July 2017.
- Initially, LPOPP is facilitating real time payments to Sri Lanka Customs and as at end second quarter 2019, twelve
   (12) licensed commercial banks and one licensed specialized bank had connected to LPOPP to facilitate payments to Sri Lanka Customs.
- Payment and Settlement Systems Circular No. 08 of 2017 on Maximum Limits on Transaction Value and Fees of
  Common Electronic Fund Transfer Switch was issued replacing the Payment and Settlement Systems Circular No.
  01 of 2015, in order to increase the maximum per transaction value limit for transactions carried out through a
  specific transaction code to facilitate real time payments to Sri Lanka Customs.
- The maximum limit for a transaction under code 58, payments to Sri Lanka Customs is Rs. 20 bn, and for any other transaction effected through CEFTS is Rs. 5 mn.
- In 2017, LCPL implemented the 'JustPay' payment product to facilitate low value payments below Rs. 10,000 and
  as at end of the second quarter 2019, eight (8) licensed commercial banks, two (2) licensed specialized banks and
  three (3) finance companies had connected to JustPay.

Table: 21 Common Electronic Fund Transfer Switch (CEFTS)

	Description	2018	Q2 2018	Q2 2019	Percentage Change Q2 19/18
1	Number of CEFTS members (as at end period)	38	34	40	17.6
2	Total volume of financial transactions ('000)	7,233.6	1,536.8	3,272.3	112.9
3	Total value of financial transactions (Rs. million)	660,349.0	137,283.0	310,720.5	126.3

Source: LankaClear (Pvt) Ltd.



#### (c) Shared ATM Switch (SAS)

- LankaPay SAS provides hosted ATM Switch and Card Management System (CMS) to financial institutions that do not have adequate technical skills and funds for investing in an own ATM Switch and CMS.
- Regional Development Bank joined LankaPay SAS on 27 August 2015 as the first participant of LankaPay SAS, and on 18
   January 2018 Sarvodaya Development Finance Limited joined as the second participant.

- The Asian Clearing Union (ACU) was established in 1974 with the main objective of facilitating trade related payments among member countries.
- The headquarters of ACU, which is referred to as the ACU Secretariat, is situated in Teheran, Iran.
- At present, ACU consists of 9 central banks/monetary authorities (Bangladesh, Bhutan, India, Iran, Nepal, Maldives, Myanmar, Pakistan and Sri Lanka).
- The Board of Directors, i.e. Governors of member Central Banks, is the decision making body of the ACU and Board of Directors meets annually.
- The settlement mechanism of ACU involves settling intra-regional trade related payments among member central banks /monetary authorities on a multilateral basis.
- Settlement of ACU net position and accrued interest takes place bi-monthly as informed by the ACU Secretariat.
- Accounts of ACU members are maintained in Asian Monetary Units (AMUs). AMUs are denominated as ACU Dollar and ACU Euro which are equivalent in value to one US Dollar and one Euro, respectively.
- The 48<sup>th</sup> meeting of the ACU Board of Directors was held in Bhutan in July 2019.

#### Table: 22

#### **ACU Transactions of Sri Lanka**

	Description		Q2	Q2	Percentage Change		
		2018	2018	2019	Q2 18/17	Q2 19/18	
1	Number of Transactions	6,467	1,656	1,596	8.2	-3.6	
2	Value of Total Receipts (Rs. million)	47,257.5	9,101.3	14,416.8	24.0	58.4	
3	Value of Total Payments (Rs. million)	537,734.4	134,308.4	119,384.8	22.2	-11.1	

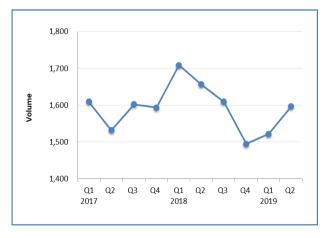
Source: Central Bank of Sri Lanka

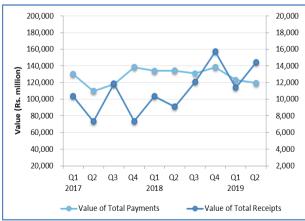
Chart 53

Total Volume of ACU Transactions of



Value of Total Receipts and Payments through ACU of Sri Lanka





#### Society for Worldwide Interbank Financial Telecommunication

- The Society for Worldwide Interbank Financial Telecommunication (SWIFT) is an internationally accepted communication system which exchanges financial transaction information through standardized messages on a secured platform.
- SWIFT was launched in 1973 as a member owned cooperative. Currently, all members are considered as shareholders of the system and the share is determined according to their usage.
- SWIFT is used in more than 11,000 financial institutions over 200 countries.
- Sri Lanka SWIFT participants can connect to SWIFT via two connectivity options; Direct connectivity or through Lanka Financial Services Bureau (LFSB) Ltd.
- The LFSB was established in 2007 to obtain connectivity through a service bureau and currently 26 institutions
   (CBSL, 16 Licensed Commercial Banks, 7 Primary Dealer Companies, one Finance Company and the Central Depository System of Colombo Stock Exchange) are obtaining services through LFSB.

#### Table: 23

#### Participation in SWIFT by Financial Institutions

		Sri Lanka			Worldwide	
Description	2018	Q2 2018	Q2 2019	2018	Q2 2018	Q2 2019
SWIFT users (end of period)	38	38	38	11,324	11,353	11,386

Source: SWIFT

Table: 24

#### **SWIFT Message Flow in Sri Lanka**

	Description	<del>.</del>	Q2	Q2	Percenta	ge Change
		2018	2018	2019	Q2 18/17	Q2 19/18
1	All messages sent by domestic users	5,749,859	1,386,318	1,520,994	4.7	9.7
	Customer fund transfers messages	862,501	206,019	206,621	4.4	0.3
	Bank fund transfers messages	521,961	124,261	120,785	11.0	-2.8
2	All messages received by domestic users	5,836,954	1,406,107	1,509,835	1.4	7.4
	Customer fund transfers messages	1,797,378	438,591	392,334	-4.6	-10.5
	Bank fund transfers messages	179,471	39,148	50,011	6.3	27.7
3	Domestic SWIFT Traffic	1,977,424	492,884	543,172	1.4	10.2
4	Global SWIFT Traffic (million)	7,874	1,977	2,100	12.3	6.2

Source: SWIFT

### Transactions through Payment Systems/Instruments

Table: 25

#### Total Volume and Value of Transactions

Payment	2014	2015	2016	2017	2018
Systems/Instruments					(a)
,					
Large Value Payment Systems					
RTGS System Volume of transactions ('000)	217.0	222.2	266.0	277.2	405.2
Value of transactions ( 000)	317.9 59,551.0	322.2 84,432.0	366.0 93,377.9	377.3	
, ,	59,551.0	84,432.0	93,377.9	92,302.7	100,473.1
Retail Value Payment Systems					
Main Cheque Clearing System (b)					
Volume of transactions ('000)	48,051.8	49,325.7	51,995.8	51,963.3	50,352.2
Value of transactions (Rs. bn)	7,640.5	8,434.0	9,601.5	10,481.9	10,528.4
Sri Lanka Interbank Payment System (S	SLIDC)				
Volume of transactions ('000)	20,421.5	23,279.3	26,646.7	30,017.8	32,943.3
Value of transactions (Rs. bn)	893.5	1,169.1	1,457.5	1,725.0	1,972.2
value of transactions (Ns. bil)	633.3	1,109.1	1,437.3	1,723.0	1,372.2
Credit Cards					
No. of cards in use (g)	1,032,833	1,145,055	1,315,915	1,486,545	1,710,671
Volume of transactions ('000)	23,631.9	26,334.7	31,857.7	36,964.2	43,599.8
Value of transactions (Rs. bn)	134.6	154.2	182.1	198.5	241.8
Debit Cards (e)					
No. of cards in use (g)	13,591,317	15,243,811	17,732,516	19,702,875	22,329,928
Volume of transactions ('000)	22,699.5	30,686.4	38,083.5	46,963.8	56,595.1
Value of transactions (Rs. bn)	61.9	83.1	108.0	134.5	158.7
· , ,	02.0			154.5	130.7
ATM Terminals (f)	224	2.572	2.074	4.006	1.510
No. of ATM Terminals (g)	3,344	3,572	3,874	4,206	4,618
Volume of transactions ('000)	176,060.6	203,113.0	223,680.2	238,249.9	253,756.4
Value of transactions (Rs. bn)	1,337.8	1,731.5	2,082.6	2,395.7	2,744.8
POS Terminals					
No. of POS Terminals (g)	34,904	40,539	43,355	48,828	62,655
Volume of transactions ('000)	45,035.6	54,604.6	70,024.0	83,988.3	102,893.4
Value of transactions (Rs. bn)	230.4	278.5	359.0	432.7	538.4
Mobile Phone Panking					
Mobile Phone Banking Volume of transactions ('000)	717.6	1,980.3	3,433.0	3,799.4	8,168.0
` '	717.8	1,980.3	3,433.0 14.6	31.4	142.4
Value of transactions (Rs. bn)	7.8	11.3	14.0	31.4	142.4
Internet Banking					
Volume of transactions ('000)	10,817.8	13,725.2	18,163.6	23,065.6	26,930.4
Value of transactions (Rs. bn)	983.8	1,204.9	1,588.6	2,100.6	2,939.3
Tele-banking					
Volume of transactions ('000)	14.2	12.5	11.1	9.3	8.3
Value of transactions (Rs. bn)	1.0	1.0	0.9	0.7	0.9
Transactions cleared through CCAP		2.0	3.5	<u> </u>	5.5
Common ATM Switch (CAS) (c)(f)(h)	_				
Volume of transactions ('000)	5,679.6	12,973.4	22,803.2	32,921.2	40,464.4
Value of transactions (Rs. bn)	34.8	89.9	173.0	264.1	344.6
Common Electronic Fund Transfer Swit	ch (CEFTS) (d)				
Volume of transactions ('000)	-	16.6	894.7	3,163.4	7,233.6
Value of transactions (Rs. bn)	-	1.0	69.4	273.7	660.3
(a) Provisional		-		-	

- (a) Provisional
- (b) Total cheques cleared through LCPL
- (c) Implemented on 23 July 2013(d) Implemented on 21 August 2015
- (e) Transactions carried out at POS terminals
- (f) Cash withdrawals at ATMs
- (g) As at end period
- (h) Revised

Table: 26

Key Indicators

Inc	licator	2014	2015	2016	2017	2018 (a)
1.	Currency in circulation as a percentage of GDP	4.0	4.5	4.6	4.5	4.4
2.	Per capita Currency in Circulation value (Rs.)	20,071	23,452	26,071	27,889	29,577
3.	Currency (held by Public) as a percentage of GDP	3.2	3.5	3.6	3.3	3.3
4.	Per capita RTGS transaction value (Rs.)	2,867,025	4,027,091	4,403,996	4,304,362	4,636,505
5.	RTGS transactions value as a percentage of GDP	575	771	778(d)	688(d)	695
6.	RTGS transactions Concentration ratio (Based on the value of top five participants)	53.5	59.2	49.9	55.1	53.6
7.	Per capita Cheque usage (c)	2.3	2.4	2.5	2.4	2.3
8.	Per capita Cheques transaction value (Rs.)	367,843	402,271	452,836	488,804	485,851
9.	Cheque transaction value as a percentage of GDP	73.7	77.0	80.0(d)	78.1(d)	72.9
10.	Per capita SLIPS transaction value (Rs.)	43,017	55,762	68,741	80,444	91,010
11.	SLIPS transaction value as a percentage of GDP	8.6	10.7	12.1(d)	12.9(d)	13.6
12.	Per capita Debit Card transaction value (Rs.)(e)	2,980	3,963	5,096	6,274	7,325
13.	Per capita Credit Card transaction value (Rs.)	6,479	7,352	8,589	9,259	11,158
14.	Per capita Internet banking transaction value (Rs.)	47,366	57,467	74,925	97,956	135,640
15.	Per capita Mobile banking transaction value (Rs.)	378	539	688	1,466	6,570
16.	Per capita Tele banking transaction value (Rs.)	50	48	45	34	42
17.	Number of POS terminals per 1,000 inhabitants	1.7	1.9	2.0	2.3	2.9
18.	Number of ATM terminals per 1,000 inhabitants	0.16	0.17	0.18	0.20	0.21
19.	GDP at current Market prices (Rs. billion) (b)	10,361	10,951	11,996(d)	13,418(d)	14,450
20.	Mid-Year Population ('000) (b)	20,771	20,966	21,203	21,444	21,670

<sup>(</sup>a) Provisional

<sup>(</sup>b) Based on the summary indicators, 2018, Department of Census and Statistics, Sri Lanka

<sup>(</sup>c) Total cheques cleared through LCPL

<sup>(</sup>d) Revised



## Licensed Service Providers of Payment Cards and Mobile Payment Systems

Table: 27

Licensed Service Providers (As at 30 June 2019)

		Classes of Business							
Institution			Issuer of Payment					(h)	
			Cards				_ <u> </u>	hone	
			Credit Card	Stored Value Card	Charge Card	Financial Acquirer of Payment Cards	Operator of Customer Account Based Mobile Payment System	Operator of mobile Phone Based e-money System	
(	a) Licensed Commercial Banks	20	14	8	-	9	11	-	
1	Amana Bank PLC	٧							
2	Axis Bank Ltd	٧							
3	Bank of Ceylon	٧	٧	٧		٧	٧		
4	Cargills Bank Ltd	٧	٧			٧	٧		
5	Commercial Bank of Ceylon PLC	٧	٧	٧		٧	٧		
6	DFCC Bank PLC	٧	٧						
7	Habib Bank Ltd	٧							
8	Hatton National Bank PLC	٧	٧	٧		٧	٧		
9	ICICI Bank Ltd	٧							
10	National Development Bank PLC	٧	٧	٧		٧	٧		
11	Nations Trust Bank PLC	٧	٧	٧		٧	٧		
12	Pan Asia Banking Corporation PLC	٧	٧				٧		
13	People's Bank	٧	٧	٧		٧	٧		
14	Sampath Bank PLC	٧	٧	٧		٧	٧		
15	Seylan Bank PLC	٧	٧	٧		٧	٧		
16	Standard Chartered Bank	٧	٧				٧		
17	State Bank of India	٧							
18	The Hongkong & Shanghai Banking  Corporation Ltd (HSBC)	٧	٧						
19	Union Bank of Colombo PLC	٧	٧						
20	MCB Bank Ltd	٧							
	b) Licensed Specialised Banks	2	-	-	-	-	1	-	
21	National Savings Bank	٧					٧		
22	Sanasa Development Bank PLC	٧							

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# Licensed Service Providers of Payment Cards and Mobile Payment Systems

Institution				Classes of Business						
Institution			Issuer of Payment Cards				scount	one		
		Debit Card	Credit Card	Stored Value Card	Charge Card	Financial Acquirer of Payment Cards	Operator Customer Accou Based Mobile Payment System	Operator of mobile Phone Based e-money System		
	c) Finance Companies	11	3	-	-	-	-	-		
23	Central Finance Co PLC	٧								
24	Citizens Development Business Finance PLC	٧	٧							
25	Commercial Leasing & Finance PLC	٧								
26	L B Finance PLC	٧								
27	LOLC Finance PLC	٧	٧							
28	Melsta Regal Finance Ltd	٧								
29	People's Leasing & Finance PLC	٧								
30	Senkadagala Finance PLC	٧								
31	Singer Finance (Lanka) PLC	٧	٧							
32	The Finance Co PLC	٧								
33	TKS Finance Ltd	٧								
	d) Non-Finance Institutions	-	-	1	-	1	-	2		
34	Global Payments Asia - Pacific Lanka (Private) Limited					٧				
35	Dialog Axiata PLC			٧				٧		
36	Mobitel (Pvt) Ltd							٧		
	Total	33	17	9	-	10	12	2		

## Regulatory Framework of Payment and Settlement Systems in Sri Lanka

	Acts						
01	Monetary Law Act, No. 58 of 1949						
02	Payment and Settlement Systems Act, No. 28 of 2005						
	Regulations						
01	Money, Payment, Clearing and Settlement Service Providers Regulation No. 01 of 2007						
02	Payment Cards and Mobile Payment Systems Regulations No. 1 of 2013						
	Directions						
01	General Direction No. 01 of 2006 - Cheque Imaging and Truncation System (CITS)						
02	General Direction No. 01 of 2011 - Sri Lanka Interbank Payment System (SLIPS)						
03	General Direction No. 01 of 2013 - Operations of the Common ATM Switch						
04	General Direction No. 03 of 2013 - Service Norms and Standard Times for Accepting Cheque						
04	Deposits and Crediting Proceeds						
05	General Direction No. 01 of 2014 - Fees Chargeable on the Transactions Effected through the						
	Common ATM Switch						
06	Direction No. 01 of 2018 - Acquiring Payment Card based Electronic Commerce Transactions						
	through Service Providers						
07	General Direction No. 01 of 2018 - Operations of the Common Electronic Fund Transfer Switch						
08	General Direction No. 02 of 2018 - Operations of the Common Point-of-Sales Switch						
	Guidelines						
01	Guidelines No. 01 of 2006 on Business Continuity Planning to Licensed Commercial Banks,						
	Primary Dealers, Central Depository System (Pvt.)Ltd. and LankaClear(Pvt.) Ltd.						
02	Credit Card Operational Guidelines No. 1 of 2010						
03	Mobile Payments Guidelines No. 1 of 2011 for the Bank-led Mobile Payment Services						
	Mobile Payments Guidelines No. 2 of 2011 for Custodian Account Based Mobile Payment						
04	Services						
05	Guideline No. 01 of 2018 on Minimum Compliance Standards for Payment related Mobile						
	Applications						

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## Regulatory Framework of Payment and Settlement Systems in Sri Lanka

	Circulars
01	Payment and Settlement Systems Circular No. 02 of 2015 - Maximum Limit on Transaction Fees of Sri Lanka Interbank Payment System
02	Payment and Settlement Systems Circular No. 03 of 2015 - Operator charges and Maximum Limit on Transaction Fees of LankaSettle System
03	Payment and Settlement Systems Circular No. 07 of 2015 - Timelines for Joining Common Card And Payment Switch — LankaPay
04	Payment and Settlement Systems Circular No. 08 of 2017 - Maximum Limits on Transaction Value and Fees of Common Electronic Fund Transfer Switch
05	Payment and Settlement Systems Circular No. 09 of 2017 - Amendment to Daily Operating Schedule of the LankaSettle System
06	Payment and Settlement Systems Circular No. 07 of 2018 — Liability Manager Limits in LankaPay Common ATM Switch and LankaPay Common Electronic Fund Transfer Switch
07	Payment and Settlement Systems Circular No. 01 of 2019 – Providing Real Time Notifications for Transactions Effected Through Electronic Payment Instruments/ Mechanisms
08	Payment and Settlement Systems Circular No. 02 of 2019 – Establishment of a National Quick Response Code Standard for Local Currency Payments
09	Payment and Settlement Systems Circular No. 05 of 2019 - Amendment to Daily Operating Schedule of the LankaSettle System

## Chronology of Major Events in the Payment and Settlement Systems in Sri Lanka

1970 August Functions of the Colombo Clearing House were taken over by the Central Bank of Sri Lanka (CBSL)  1974 December CBSL joined the Asian Clearing Union (ACU) – (An Intra-regional Clearing Union 1986 June Introduction of Automated Teller Machines (ATMs) in Sri Lanka  1988 March Establishment of Sri Lanka Automated Clearing House (SLACH)  1989 February Introduction of Credit Cards by commercial banks in Sri Lanka  1994 June CBSL joined the SWIFT  August Introduction of Sri Lanka Interbank Payment System (SLIPS) - An off-line Electronic Fund Transfer System  1997 March Introduction of Debit Cards in Sri Lanka
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Electronic Fund Transfer System  1997 March Introduction of Debit Cards in Sri Lanka
1000 March Introduction of Internet Populing in Critically
1999 March Introduction of Internet Banking in Sri Lanka
2002 January Establishment of the Payments and Settlements Department of the Central Bank of Sri Lanka
February Formation of LankaClear (Pvt) Ltd.
April LankaClear (Pvt) Ltd. commenced clearing operations
2003 September Real Time Gross Settlement (RTGS) System went live
2004 February LankaSecure, the securities settlement components of LankaSettle went live
December Red Book – Payment Systems in Sri Lanka was published by the Bank for International Settlements (BIS)
2005 September Payment and Settlement Systems Act No. 28 of 2005 was passed in the Parliament
2006 February Establishment of National Payments Council (NPC)
March CBSL issued Guidelines on Business Continuity Planning to participants of the LankaSettle System
May Cheque Imaging and Truncation (CIT) System was launched
May  CBSL issued a General Direction on CIT System to LankaClear (Pvt) Ltd. and participants of the CIT System
December  CBSL issued norms and standards on settlement of inter participant transaction in the LankaSettle System, to LankaSettle participants
The Money, Payment, Clearing and Settlement Service Providers Regulations
No. 01 was issued by the Hon. Minister of Finance and Planning  Lanka Financial Services Bureau Ltd. was incorporated in June 2007 under the Companie
Act 2007
November CBSL issued the General Direction on the participating institutions' service norms and standard times for accepting cheque deposit from customers and
crediting cheque proceeds to customers' accounts under the CIT System
2008 March Inauguration of the SAARC Payments Initiative and the first meeting of the SAARC Payments Council (SPC) was held in Colombo, Sri Lanka
April Lanka Financial Services Bureau Ltd. began its live operations
2009 January Option to settle the ACU transactions either in US Dollar or Euro was introduce
May Sri Lanka's first certification authority under the brand name of LANKASIGN wa established by LankaClear (Pvt) Ltd. to provide digital certificate for the financial sector on electronic transactions
July  Service Providers of Payment Cards Regulations No. 1 of 2009 was issued by th Hon. Minister of Finance and Planning
September LankaSettle System Rules Version 2.0 was issued to participants of the LankaSettle System

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# Chronology of Major Events in the Payment and Settlement Systems in Sri Lanka

2010	March	Credit Card Operational Guidelines No. 01 of 2010 was issued
	August	CBSL commenced licensing of service providers of payment cards under the Regulations No. 1 of 2009
	September	SLIP System was upgraded to an on - line system with T+0 settlement facility
2011	January	CBSL issued the General Direction on Sri Lanka Interbank Payment System No. 01 /2011 to LankaClear (Pvt) Ltd. and the participants of the SLIP System
	March	Mobile Payments Guidelines No. 1 of 2011 for the Bank-led Mobile Payment Services and Mobile Payments Guidelines No. 2 of 2011 for Custodian Account Based Mobile Payment Services were issued by CBSL
2012	June	The first Custodian Account Based Mobile Payment System was launched by a Mobile Telephone Network Operator
2013	March	Adoption of the Terminal Line Encryption (TLE) Technology for Electronic Fund Transfer Point of Sales (EFTPOS) Terminals
	May	CBSL issued the General Direction No. 01 of 2013 on the Operations of the Common ATM Switch
	June	The Payment Cards and Mobile Payment Systems Regulations No. 1 of 2013 was issued by the Hon. Minister of Finance and Planning replacing the Service Providers of Payment Cards Regulations No. 01 of 2009 issued in July 2009.
	July	LankaClear (Pvt) Ltd. launched the Common ATM Switch (CAS) as the first phase of the Common Card and Payment Switch (CCAPS)
	July	CBSL issued the General Direction No. 02 of 2013 on the fees chargeable on the transactions effected through the CAS
2014	February	The General Direction No. 01 of 2014 – Fees Chargeable on the Transactions effected through the CAS was issued by CBSL replacing the General Direction No. 02 of 2013
	July	Launching of the Bank Computer Security Incident Response Team (Bank CSIRT), a collective risk mitigating effort of financial institutions operating in Sri Lanka for addressing information security risk
	September	CBSL issued the General Direction No. 02 of 2014 on the operations of the Common Electronic Fund Transfer Switch
2015	August	LankaClear (Pvt) Ltd. launched the Common Electronic Fund Transfer Switch- (CEFTS)as the second Phase of CCAPS
		LankaClear (Pvt) Ltd. launched Shared ATM switch(SAS) with the participation of the Regional Development Bank
		CBSL issued the Payments and Settlements Systems Circulars; - No. 01 of 2015 on the Maximum Limits on Transaction Value and fees of Common Electronic Fund Transfer Switch
	September	CBSL issued the Payment and Settlement Systems Circulars; - No. 02 of 2015 on Maximum Limit on Transaction fees of Sri Lanka Interbank Payment System - No. 03 of 2015 on Operator Charges and Maximum Limit on Transaction fees of LankaSettle System
	November	CBSL issued the Payment and Settlement Systems Circulars; - No. 07 of 2015 on the Timelines for Joining Common Card and Payment Switch – LankaPay
2016	October	LankaClear (Pvt.) Ltd. introduced an online system to transfer the cheque image from the bank to LankaClear (Pvt.) Ltd.

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# Chronology of Major Events in the Payment and Settlement Systems in Sri Lanka

2017	July	LankaClear (Pvt) Ltd. implemented LankaPay Online Payment Platform (LPOPP) to facilitate online Customs payments from commercial banks
	October	Daily Operating Schedule of the LankaSettle System was amended to implement 3 <sup>rd</sup> Clearing Cycles for the fund settlement of Sri Lanka Interbank Payment System (SLIPS)
2018	January	CBSL issued the Direction on Acquiring Payment Card based Electronic Commerce Transactions through Service Providers CBSL issued the Guidelines on Minimum Compliance Standards for Payment related Mobile Applications
	July	CBSL issued the General Direction No. 01 of 2018 on Operations of the Common Electronic Fund Transfer Switch
	August	CBSL issued the General Direction No. 02 of 2018 on Operations of the Common Point-of-Sales Switch
	October	CBSL issued the Payment and Settlement Systems Circular No. 06 of 2018 on Establishment of a National Quick Response Code Standard for Local Currency Payments CBSL issued the Payment and Settlement Systems Circular No. 07 of 2018 on Liability Manager Limits in LankaPay Common ATM Switch and LankaPay Common Electronic Fund Transfer Switch
2019	February	CBSL issued the Payment and Settlement Systems Circular No. 01 of 2019 on Providing Real Time Notifications for Transactions Effected Through Electronic Payment Instruments/ Mechanisms
	March	The Payment and Settlement Systems Circular No. 02 of 2019 on Establishment of a National Quick Response Code Standard for Local Currency Payments was issued by CBSL replacing the Payment and Settlement Systems Circular No. 06 of 2018.
	June	Daily Operating Schedule of the LankaSettle System was amended to facilitate Clearing Cycles for the fund settlement of Common POS Switch (CPS)